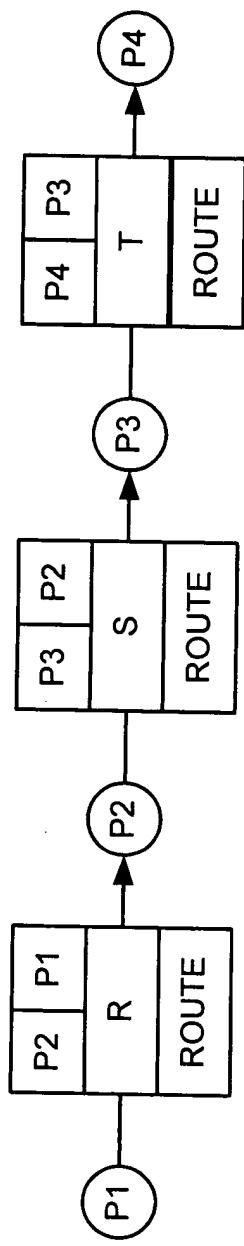


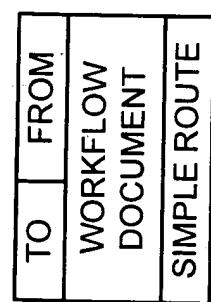
DATABASE WORKFLOW

FIGURE 1A (Prior Art)



ELECTRONIC MAIL WORKFLOW

FIGURE 1B (Prior Art)



EMAIL MESSAGE